

4. PROVISION OF INTRASTATE INTEREXCHANGE SERVICE (continued)

4.5 Miscellaneous Services

4.5.1 Default Rate

Default (also known as Casual) Rate: A per-minute rate, with a three-minute minimum, is applicable to interLATA or intraLATA intrastate calls placed by callers who access Birch Telecom service by dialing Birch's 1010XXXX numbers or are no longer a Birch Telecom local customers but did not change their long distance carrier. This rate is applicable to business lines for which Birch Telecom is not the presubscribed interexchange carrier.

This charge does not apply to any former business customers who qualify for Birch Long Distance Only Plans.

Rate: \$. 099

4.5.2 Directory Assistance

- A. Local – See South Carolina Local Exchange Services Tariff

- ### B. Long Distance

- Sent-Paid

Per Request
\$190

(I)

- ### C. National

- Sent-Paid

Per Request
\$1.90

(N)

4.5.2.1 Out of Contract Long Distance Rate

Rate Per Minute

No Contract Minutes

Business

\$.075

Residential

\$.075

(N)

1. Long distance is only applicable to standard outbound domestic long distance only, originating from Birch customer to the 50 US States, and US territories (Puerto Rico, Guam, USVI, No. Marianas, American Samoa). All other types of calls, (Operator Assisted Long Distance calls, OS/DA, International, Toll Free, Calling Card, etc.), will be rated at standard rate according to the rate tables established for the calls.

2. Toll Free service is available with this product; see “Toll Free Service” in a later section for rates.

4.5.2.2 Paper Invoice Fee

All customers that do not receive E-bill (Electronic Invoicing) will receive a paper invoice charge of \$1.95 per invoice. This charge represents the costs for printing, postage, mail handling and management of paper invoices. You may avoid this charge by registering for E-bill online or by contacting customer service.